CAPE TOWN TOURISM SERVICES

GENERAL TRAVEL INFORMATION: All you need to know about Cape Town and traveling within the City.

RESERVATIONS: You can do all your bookings via Cape Town Tourism Visitor Information Centres, online and via our Call Centre.

SANPARKS BOOKINGS/SERVICES: Reservations, Activity Cards, Green Cards & Permits at designated Visitor Information Centres.

COMPUTICKET BOOKINGS: Book your Theatre, Events or Music Shows at designated Visitor Information Centres.

WESTTICKETS ONLINE BOOKINGS: Robben Island Trips, Kirstenbosch Concerts, Table Mountain Cable Car Trip at all Cape Town Tourism Visitor Information Centres.

CITY SIGHTSEEING HOP ON HOP OFF BUS TICKETS: Purchase your tickets at designated Visitor Information Centres.

MYCT Bus Route Service: Purchase and load your MyConnect Card at Cape Town International Airport and City Centre.

VISITOR INFORMATION CENTRES

CAPE TOWN INTERNATIONAL AIRPORT
Ground floor at arrivals

CITY SIGHTSEEING TRAVEL DEPOT
Corner Long and Shortmarket Streets

SOMERSET WEST
Southern Way, 180 Main Road

V&A WATERFRONT
Dock Road (beside Ferynari’s Pub)

TABLE MOUNTAIN CABLETOWN
Lower Cableway Station, Tufelnberg Road

KIRSTENBOSCH
Rhodes Drive, Newlands

CARAL WALK
Entrance 6, Canal Walk Shopping Centre

CITY CENTRE
Corner of Burg and Castle Streets

SIMON’S TOWN
111 St George’s Street

7 SAFETY TIPS

1. PREPARE: Research the area and be ready for weather changes.

2. PEOPLE: Pike with a group or on a guide and let someone know.

3. PATH: Stick to the path and take a map.

4. PHONE: Save emergency numbers and make sure your phone is charged.

5. PROTECT: Be vigilant at ATMs and in crowds, don’t carry large sums of cash or display valuables.

6. PLANET EARTH: Don’t come close, feed or touch the Seals, Rock Hyrax (‘Dassies’), Penguins or Baboons.

7. PHOTOCOPIES: Keep copies of all your valuable documents in a safe place.

EMERGENCY NUMBERS

Emergencies from a mobile: 112
Emergencies from a landline: 107
South African Police Service: 10111
Medical & Fire Emergencies: 021 535 1100
Table Mountain NP Emergencies: 021 480 7700
Sea & Mountain Rescue: 021 948 9900
National Sea Rescue Institute: 082 911 0100
Baboon Monitors: 073 588 0540
Shark Spotters: 082 174 4244
Ambulance: 10177